10508A: Planning, Deploying, and Managing Microsoft Exchange Server 2010 Unified Messaging

This 3-Days course gives you the details about planning and managing Microsoft® Exchange Server 2010 Unified Messaging (UM) deployments. It also elaborates topics such as new features, upgrading from Microsoft Exchange Server 2007 UM to Exchange Server 2010 UM, Microsoft Office Communications Server 2007 integration, and tools and processes to support Unified Messaging planning, installation/setup, and implementation.

Objectives:

You should be able to meet the following objectives after the completion of this course:

- Configuring Exchange Server 2010 Unified Messaging components.

- Describing the considerations involved in deploying an Exchange Server 2010 Unified Messaging solution.

- Determining which deployment type best suits their organization's requirements and understanding its impact on deployment tasks and processes.

- Identifying Unified Messaging deployment planning concerns, including prerequisites and deployment scenarios.

- Implementing Exchange Server 2010 Unified Messaging features and policies.

- Making use of the new features available in Exchange Server 2010 Unified Messaging.

- Using Exchange Server 2010 Unified Messaging tools.

Course Details

Course Outline

Module 1: Overview of Exchange Server 2010 Unified Messaging

Module 2: Exchange Server 2010 Unified Messaging Architecture

Module 3: Exchange Server 2010 Unified Messaging Setup and Language Support

Module 4: Upgrading Exchange Server 2007 to Exchange Server 2010 Unified Messaging

Module 5: Call Answering Rules

Module 6: Voice Mail Preview

Module 7: Protected Voice Mail

Module 8: Message Waiting Indicator

Module 9: Faxing with Exchange Server 2010 Unified Messaging

Module 10: Integrating Office Communications Server 2007 R2 with Exchange Server 2010 Unified Messaging

Who Should Attend

- Consultants

- Architects

- IT Professionals

Pre Requisite

The students should know the following, before attending this course:

- Must Know how to install and setup the Exchange Server 2010 Unified Messaging role.

- Understanding of Exchange Server 2007 Unified Messaging features and functionality.

- General familiarity with Office Communications Server 2007 R2.

Exams

Microsoft Certified Professional (MCP) []

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