10 Days

50573A: Premier Support for Lync Partners Tier 2

Premier Support for Lync Partners Tier 2 training course renders students with the skills and knowledge to setup and troubleshoot Lync Server and various Lync Server issues.

This course mainly focuses on the introduction of Lync, Lync Server 2010 Supportability, publishing and validating a deployment using topology builder, preparing Active Directory, deploying enterprise edition server, Lync Server Management Shell, Lync Server Control Panel, edge server, deploying standard edition, and director, Exchange UM Integration, media negotiation, deploying a branch site, conferencing, Enterprise Voice, Call Admission Control and E911, media bypass and private lines, monitoring and archiving, enterprise Voice Resilience, monitoring with SCOM, and DNS Load balancing and draining.

Objectives:

You should be able to meet the following objectives after the completion of this course:

- Deploying a branch site
- Identifying Lync 2010 server and client features
- Monitoring Lync with SCOM
- Preparing Active Directory
- Setting up monitoring and archiving
- Understanding enterprise Voice Resilience
- Understanding Lync Server 2010 Supportability

Course Details

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Course Outline

Module 1: Introduction to New Features

Module 2: Lync Server 2010 Supportability

Module 3: Lync Server Topology Builder Introduction

Module 4: Preparing Active Directory Domain Services for Lync Server 2010

Module 5: Deploying Enterprise Edition Server

Module 6: Communications Server Control Panel

Module 7: Lync Server Management

Module 8: Deploying Standard Edition Server and Director

Module 9: Deploying Edge Server for External User Access

Module 10: Exchange UM Integration

Module 11: Media Negotiation for External User Access STUN/TURN/ICE

Module 12: Deploying a Branch Site

Module 13: Conferencing

Module 14: Enterprise Voice

Module 15: Call Admission Control, Location Information Service, and E911

Module 16: Media Bypass and Private Lines

Module 17: Monitoring Server Reports and Archiving

Module 18: Providing Enterprise Voice Resilience

Module 19: Monitoring with SCOM 2007 R2

Module 20: DNS Based Load Balancing and Server Draining

Who Should Attend

- Premier Lync Server partners

Pre Requisite

Students must have the following, before attending the course -

- Completed Premier Support for Lync Partners Tier 1course

- Tested out of Premier Support for Lync Partners Tier 1 course

- Lync 2010 MCTS (Exam 70-664), Lync 2010 MCITP (Exams 70-664 and 70-665), or OCS 2007 R2

MCTS (Exam 70-638) Or any one of the following:

- One of the given Client Certifications:

- Configuring Microsoft Windows Vista Client (Exam 70-620)

- Windows 7, Configuring (Exam 70-680)

- Windows 7, Enterprise Desktop Support Technician (Exam 70-685)

- Pro: Windows 7, Enterprise Desktop Administrator (Exam 70-686)

- CompTIA A+

One of the given Network Certifications:

- Networking Essentials (Exam 70-058)

- Windows Server 2008 Network Infrastructure, Configuring (Exam 70-642)

- Cisco CCNA

- CompTIA Networking+ (note: CompTIA Server+ no longer sufficient)

- Given Server Certification:

- MCITP: Server Administrator (Exam 70-640, Exam 70-642, Exam 70-646)

Exams

Microsoft Certified Professional (MCP) []

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