# 1 Days

# 50571A: Partner Lync Support Training - Pre-Read Material

Partner Lync Support Training - Pre-Read Material training course will guide you with the skills in Voice technology. It majorly emphases on the introduction of voice technologies, dial plans, SIP architecture, routing, SIP message syntax, SDP payload used in voice, SIP trunking, RTP and RTCP, DTMF handling, voice compression, queuing, and quality of service.

**Objectives:**

You should be able to meet the following objectives after the completion of this course:

- Dialling Plans
- SIP Architecture
- Trunking
- Routing
- SDP Payloads
- RTP and RTCP
- Voice compression
- Queuing
- Voice Quality of Service

# Course Details

_____

# Course Outline

**Module 1:** VoIP Technologies from Microsoft OCS/UM and Beyond

**Module 2:** Dial Plans

**Module 3:** SIP Architecture

**Module 4:** Call Routing

**Module 5:** SIP Message Headers used in VOIP

**Module 6:** SDP payload used in VOIP

**Module 7:** SIP Trunking

**Module 8:** RTP/RTCP

**Module 9:** DTMF Handling

**Module 10:** Voice Compression

**Module 11:** Queuing

**Module 12**: QoS

## Who Should Attend

Premier Lync Server partners

## Pre Requisite

There are no prerequisites for this course.

## Exams

Microsoft Certified Professional (MCP) []

| 464, Udyog Vihar Phase V,Gurgaon (Delhi NCR)-122016,India | +91 8882 233 777 | training@mercury.co.in | www.mercurysolutions.co |
|---|---|---|---|

Date - Apr 19, 2024