

5 Days

## 50572A: Premier Support for Lync Partners Tier 1

Premier Support for Lync Partners Tier 1 training course will guide you to excel your skills in setting up and troubleshooting Lync Server and various Lync Server issues.

This course mainly focuses on the introductory part of Lync Server, supportability, publishing and validating a Lync topology, preparing Active Directory, SIP routing, Lync Server Control Panel and Management Shell, sign in troubleshooting, call management features, UM integration, the central management store, conferencing, SharePoint integration, synthetic transactions, and the collect logs button.

### Objectives:

You should be able to meet the following objectives after the completion of this course:

- Defining a topology using Topology Builder
- Grasping the concept and features of integrated Unified Messaging and Lync
- Identifying Lync 2010 server and client features
- Knowing how to use the collect logs button
- Troubleshooting Lync sign in
- Understanding the requirements and features of call management
- Using PowerShell to complete basic tasks

## Course Details

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### Course Outline

**Module 1:** Introduction to New Features

**Module 2:** Lync Server 2010 Supportability

**Module 3:** Lync Server 2010 Planning Tool

**Module 4:** Lync Server Topology Builder Introduction

**Module 5:** Preparing Active Directory Domain Services for Lync Server 2010

**Module 6:** Communications Server Control Panel

**Module 7:** Lync Server Management

**Module 8:** Deploying Standard Edition Server and Director

**Module 9:** Deploying Edge Server for External User Access

**Module 10:** Basic SIP Routing Mechanism for Lync

**Module 11:** Call Management Features

**Module 12:** Exchange UM Integration

**Module 13:** Lync Sign-in

**Module 14:** Central Management Store

**Module 15:** Conferencing

**Module 16:** Synthetic Transactions

**Module 17:** SharePoint Integration

**Module 18:** Collect Logs Button Investigation

## Who Should Attend

- Premier Lync Server partners

## Pre Requisite

The student must have Lync 2010 MCTS (Exam 70-664), Lync 2010 MCITP (Exams 70-664 and 70-665), or OCS 2007 R2 MCTS (Exam 70-638) or any one of the following, before attending this course:

- Configuring Microsoft Windows Vista Client (Exam 70-620)
- Windows 7, Configuring (Exam 70-680)
- Windows 7, Enterprise Desktop Support Technician (Exam 70-685)
- Windows 7, Enterprise Desktop Administrator (Exam 70-686)
- CompTIA A+

-or-

- Networking Essentials (Exam 70-058)
- Windows Server 2008 Network Infrastructure, Configuring (Exam 70-642)
- Cisco CCNA
- CompTIA Networking+
- CompTIA Server+ (CompTIA Networking+ would be recommended but not mandatory)

-or-

- Planning, Implementing and Maintaining a Microsoft Windows Server 2003 Active Directory Infrastructure (Exam 70-294)
- Windows Server 2008 Active Directory, Configuring (Exam 70-640)
- CompTIA Server+

## Exams

Microsoft Certified Professional (MCP) []

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