



# 2 Days

# 80311 Service Industries in Microsoft Dynamics AX 2012

Service Industries in Microsoft Dynamics® AX 2012 R2 is an instructor-led course that provides students with an outline of the Project management functionality in Service Industries in Microsoft Dynamics® AX 2012 R2. It covers the most significant functionality in the module which includes its setup and processes. The participants of this course should have a baseline knowledge of the earlier version.

#### **Objectives:**

You should be able to meet the following objectives after the completion of the course:

- Making inquiries about customer payment retentions, and how to generate the Customer payment retention report.
- Creation of the compound rules and assign the indirect cost component category to projects, project contracts, a resource and billing rules.
- Invoice purchase orders by attaching the payment retention term, and know how to review accounting transactions.
- · Posting and processing transactions with indirect cost components attached
- How to review the indirect costs calculated and posted for the transactions.

# **Course Details**

## Course Outline

#### **Module 1: Work Breakdown Structure**

#### Lessons

- Introduction
- Work Breakdown Structure Template
- Creating a Project Work Breakdown Structure
- Rate Card

#### **Module 2: Project Quotations**

#### Lessons

- Introduction
- Project Quotation

- Creating Project Quotes
- Resource Assignment

#### **Module 3: Resource Scheduling**

#### Lessons

- Introduction
- Configuring Resource Competencies
- Defining Project Requirements

## **Module 4: Project Contracts with Billing Rules**

#### Lessons

- Introduction
- Creation of Project Contracts
- Overview of Billing Rules
- Invoice Formats

#### **Module 5: Project Invoicing**

#### Lessons

- Introduction
- Invoice Processing
- Customer Advance

#### **Module 6: Payment Retention**

#### Lessons

- Introduction
- Customer Payment Retention
- Vendor Payment Retention

## **Module 7: Subcontracting Terms**

#### Lessons

- Introduction
- Pay When Paid
- Inquiries and Reports

#### **Module 8: Cost Control**

#### Lessons

- Introduction
- Basic Setup

- Defining Rules for the Indirect Cost Calculation
- Assigning Indirect Cost Component Groups

# Who Should Attend

This course is proposed for customers and partners with reasonable to widespread knowledge of Project Management functionality in Service Industries.

# Pre Requisite

Before you enroll for this course, it is necessary for you to have knowledge in:

- Introduction to Microsoft Dynamics 2012, or have equivalent skills.
- Microsoft Dynamics 2012 Project Accounting Essentials, or have equivalent skills.
- Microsoft Dynamics 2012 Project Accounting Advanced, or have equivalent skills.

It is also recommended (not mandatory) that you are familiar with Service Industries functionality in Microsoft Dynamics 2009.

## **Exams**

Microsoft Certified Professional (MCP) []

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Date - Apr 16, 2024