

2 Days

## 80539A: Installation and Deployment in Microsoft Dynamics CRM 2013

This training course provides individuals with the skills to install and deploy Microsoft Dynamics CRM 2013. The training material focuses on the components used within a Microsoft Dynamics CRM deployment, the hardware, and software requirements needed to successfully deploy Microsoft Dynamics CRM, and the installation instructions for the primary Microsoft Dynamics CRM components: the Microsoft Dynamics CRM Server, the E-Mail Router, and Microsoft Dynamics CRM for Office Outlook. The course also covers upgrading from earlier versions, configuring an Internet-facing Deployment and administration tasks.

### Objectives:

You should be able to meet the following objectives after the completion of the course:

- Configuring Claims-based authentication and Internet-facing deployment.
- Describing the deployment methods for installing Microsoft Dynamics CRM for Outlook.
- Describing the high availability options for Microsoft Dynamics CRM 2013.
- Installing and configure the Microsoft Dynamics CRM E-mail Router.
- Installing Microsoft Dynamics CRM Reporting Extensions.
- Managing Microsoft Dynamics CRM organizations using the Deployment Manager.
- Upgrading to Microsoft Dynamics CRM 2013.

## Course Details

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### Course Outline

**Module 1:** System Requirement and Required Technologies

**Module 2:** Install Microsoft Dynamics CRM Server

**Module 3:** Install Microsoft Dynamics CRM Reporting Extensions

**Module 4:** Manage Microsoft Dynamics CRM with the Deployment Manager

**Module 5:** Upgrade to Microsoft Dynamics CRM 2013

**Module 6:** Email Management

**Module 7:** Microsoft Dynamics CRM for Microsoft Office Outlook

**Module 8:** Configure an Internet-Facing Deployment

**Module 9:** Maintain and Troubleshoot a Deployment

**Module 10:** High-Availability Options

## Who Should Attend

- Implementation consultants
- System integrators
- Support professionals

## Pre Requisite

The students should know the following, before attending this course:

- Active Directory
- Internet Information Services (IIS)
- Microsoft Exchange
- Microsoft Outlook
- Microsoft SQL Server
- Microsoft Windows Server

Along with experience in using Microsoft Dynamics CRM 2011 or Microsoft Dynamics CRM 2013 (will be desirable but not required).

## Exams

Microsoft Certified Professional (MCP) [MB2-702]

464, Udyog Vihar Phase  
V, Gurgaon (Delhi  
NCR)-122016, India

+91 8882 233 777

[training@mercury.co.in](mailto:training@mercury.co.in)

[www.mercurysolutions.co](http://www.mercurysolutions.co)

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