

3 Days

## CXM-202: Managing and Supporting a Mobility Solution with Citrix XenMobile

The course enables the professional with the skills to support and manage XenMobile environment. It gives the understanding about architecture, mechanics behind the XenMobile, conduct application management tasks, and maintenance of the infrastructure. Thus, the IT professional can perform EMM tasks; manage, monitor, report and troubleshoot Citrix solution.

### Course Objective:

Upon completion of the course, the participant can

- Manage XenMobile implementation in a traditional IT infrastructure
- Understand Enterprise mobility management architecture
- Perform Enterprise mobility management tasks
- Comprehend the device enrollment process
- Monitor, Troubleshoot, and, Report on XenMobile Enterprise Solution

## Course Details

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### Course Outline

#### Module 1: XenMobile 10 Overview

- Overview of Enterprise Mobility Management
- XenMobile Features and Benefits
- Introduction to XenMobile Editions

#### Module 2: XenMobile 10 Architecture

- Server Architecture, Features, Traffic flow and Implementation
- MDX Container Technology

#### Module 3: Common Device Management Tasks

- Unified Console Overview
- Mobile Device Security Operations
- Device Policies and Delivery Groups
- Android, Windows, and iOS Device Enrollment

#### Module 4: Managing Security

- App Access Policies
- NetScaler Connector and mail manager overview
- Device management and Automated Actions

#### Module 5: Working with Apps

- XenMobile Overview, Deployment and Security
- MDX Architecture and Features
- Secure Browse vs MicroVPN

#### **Module 6: Recurring Maintenance Tasks**

- APNS, XenMobile, and User certificates
- NetScaler Certificate Integration
- XenMobile Licensing

#### **Module 7: ShareFile Management**

- Overview of ShareFile, SAML
- Authentication and User Account Management
- ShareFile and XenMobile Integration

#### **Module 8: Monitoring and Reporting**

- Server Dashboard, Monitoring, and Reporting
- ShareFile Monitoring
- NetScaler Monitoring

#### **Module 9: Troubleshooting**

- Overview of Diagnostics Tools
- XenMobile Server Troubleshooting
- NetScaler Troubleshooting
- XenMobileApp Troubleshooting
- ShareFile Troubleshooting

## **Who Should Attend**

- IT Professionals
- System Engineers
- Server Administrators
- Citrix Partners

## **Pre Requisite**

- Basic knowledge of System Administration
- Basic understanding of Networking, OSI model and TCP/IP
- Basic knowledge of Web Services, .Net, IT standards and technical components

## **Exams**

[CXM-202]

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