2 Days | Microsoft Dynamics CRM 2011 Installation and Deployment

This two-day instructor course covers the installation and configuration of Microsoft Dynamics CRM 2011. The course describes the components used within a Microsoft Dynamics CRM 2011 deployment, installation instructions for the Microsoft Dynamics CRM Server, the E-mail Router, Microsoft Dynamics CRM for Office Outlook, how to configure Claims-based authentication and how to implement an Internet-facing deployment.

Course Details

_____

Course Outline

Module 1: Microsoft Dynamics CRM Components

- This module examines the core components of a Microsoft Dynamics CRM deployment.

Module 2: Planning the Installation

- This module describes the some of the considerations in planning a Microsoft Dynamics CRM deployment and the hardware and software requirements necessary for deployment.

Module 3: Microsoft Dynamics CRM Server Installation

- This module describes the components that are installed during Microsoft Dynamics CRM Server Setup and the installation procedures and options.

Module 4: Microsoft Dynamics CRM 2011 Reporting Extensions

- This module provides an overview of the report types that are available in Microsoft Dynamics CRM 2011 and the role of Reporting Extensions.

Module 5: Installing and Deploying the E-mail Router

- This module discusses the role of the E-mail Router and installing and configuring the E-mail Router.

Module 6: Microsoft Dynamics CRM for Microsoft Office Outlook

- This module describes the installation requirements for the Microsoft Dynamics CRM for Outlook client and how to install and configure the client.

- This module describes how to configure a Microsoft Dynamics CRM 2011 deployment for access over the Internet and configuring claims-based authentication.

- This module examines the planning considerations and the steps for upgrading an existing Microsoft Dynamics CRM 4.0 deployment to Microsoft Dynamics CRM 2011.

- This module examines redeploying Microsoft Dynamics CRM and the role of the Microsoft Dynamics CRM Deployment Manager in carrying out deployment-wide administrations tasks.

- This module provides a high-level overview of the high-availability options for Microsoft Dynamics CRM.

Who Should Attend

This course is intended for implementation consultants, system integrators, or support professionals who need to install and deploy Microsoft Dynamics CRM 2011.

Pre Requisite

Before attending this course,apllicants must working knowledge have of:

1. Microsoft Windows Server 2008 Active Directory
2. Internet Information Services (IIS)
3. Microsoft Exchange
4. Microsoft SQL Server 2008
5. Microsoft Outlook
6. Some experience using Microsoft Dynamics CRM 4.0 or Microsoft Dynamics CRM 2011 is desirable but not required.

Exams

Microsoft Certified Professional (MCP) [MB2-867]