

1 Days

Integrating Microsoft Dynamics CRM 2011 with Microsoft Office SharePoint Server 2010

This one-day course, Integrating Microsoft Dynamics CRM 2011 and Microsoft SharePoint 2010, provides students with the tools and information to help them better understand and identify the features, functionality, and terminology used in Microsoft SharePoint 2010 and Microsoft Dynamics CRM 2011.

Course Details

Course Outline

Module 1: Integration Concepts This module provides an overview of the basic features, functionality, and terminology used and will also explain the basic storage concepts such as Site Collections, Sites, Document Library and Document Folders and the Document Management functionality in SharePoint 2010. Lessons

Module Overview SharePoint Storage Concepts Document Management Integration Scenarios Using Microsoft Dynamics CRM Versus SharePoint When Customizing a Solution This module discussed what must be considered when you decide which business requirements are best suited for SharePoint and which are best suited for Microsoft Dynamics CRM 2011.

Module 2: Introduction to Microsoft Dynamics CRM 2011 Integration with SharePoint This module provides detailed information on the installation, configuration, and use of the default integration between Microsoft Dynamics CRM 2011 and SharePoint 2010. Although there are many ways to integrate the two applications, this module will focus on one. Additional types of integrations will be discussed in later modules. Lessons

Module Overview Integration Overview Microsoft Dynamics CRM List Component for SharePoint Configure Data Management in Microsoft Dynamics CRM Configuring and Using the Integration Between Microsoft Dynamics CRM 2011 and SharePoint 2010 Lab : Configuring the Integration In Microsoft Dynamics CRM 2011 This module outlined the configuration process that is used to integrate both Microsoft Dynamics CRM On-Premise and Microsoft Dynamics CRM Online to Microsoft SharePoint is easy to set up and used and provided an opportunity to practice that process and validate the results.

Module 3: Integrating External Data Sources into SharePoint There are two tools that you will examine in this module to better understand this experience

Who Should Attend

This course is designed for the Partner who needs to implement and build customized solutions. There will be some expectation of familiarity with developer skills and CRM customization techniques. Primary focus, however, is the IT Professional and not the Developer.

Exams

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