

2 Days

Delivering Microsoft Dynamics Solutions with Sure Step

The two day course is an advanced training workshop that focuses on the Project Management area of Microsoft Dynamics Sure Step. Applicants assume the role of a Project Manager as they complete a case study involving the implementation of one of the Microsoft Dynamics products at Tailspin Toys, a fictitious customer account. This course supports both Microsoft Dynamics ERP and CRM product lines. Guidance is provided in using Microsoft Dynamics Sure Step from a Project Manager's perspective as applicants complete each phase of the implementation. Lab activities focus on project management tasks involving project initiation, planning, execution, monitoring, and closure. Applicants are tasked with completing a variety of Sure Step documents and making strategic implementation decisions during each implementation phase. Applicants do not install or use Microsoft Dynamics products during the case study. However, sufficient knowledge of one of Microsoft Dynamics products is necessary for the applicants to tailor the implementation and complete the Sure Step project documents to satisfy the customer

Course Details

Course Outline

Module 1: Introduction to Projects This module provides an overview of projects, their important characteristics, and their challenges. You are introduced to project life-cycle planning, project management essentials, and both agile and waterfall delivery approaches. Lessons What is a Project Project Challenges Project Management Agile Models Lab : List Characteristics of a Project C List Characteristics of a Project. Lab : List Factors that Influence Projects List Factors that Lead to Project Success. List Factors that Make Projects Challenging. Lab : List Factors that Influence Projects List Project Management Best Practices Define a project. List project challenges. Explain project life-cycle planning Position project management. Describe agile and waterfall project delivery models.

Module 2: Introduction to Sure Step This module introduces the Microsoft Dynamics Sure Step Methodology, its values, and its benefits and provides an overview of the Microsoft Dynamics Sure Step Methodology model. This module explains the functionality of Microsoft Dynamics Sure Step client and Microsoft Dynamics Sure Step Online and covers how to manage Sure Step projects by creating and maintaining the project repositories. Lessons Introduction to Sure Step Microsoft Dynamics Sure Step Model Microsoft Dynamics Sure Step Client Microsoft Dynamics Sure Step Online Project Repositories Lab : Create and Modify a Project Template and Clone a Project Create a New Project Template Clone a Project Introduce the Microsoft Dynamics Sure Step Methodology, its values, and its benefits. Provide an overview of the Microsoft Dynamics Sure Step Methodology model. Explain the functionality of Microsoft Dynamics Sure Step client and Microsoft Dynamics Sure Step Online. Explain how to manage Sure Step projects by creating and maintaining the project repositories.

Module 3: Project Planning and Solution Envisioning in the Diagnostic Phase This module discusses how to initiate and plan projects in the diagnostic phase. It presents solution envisioning, the Diagnostic phase, and the decision accelerators. This module also introduces you to the Tailspin Toys case study. Lessons Position Solution Envisioning and the Diagnostic Phase. Top-Down View on the Diagnostic Phase. Overview and Positioning of Decision Accelerator offerings. Introduction to the Microsoft Dynamics Sure Step Case Study. Lab : Tailspin Toys Diagnostic and Solution Envisioning Lab Import the Tailspin Toys Project File for the Case Study in Microsoft Dynamics Sure Step. The Tailspin Toys Opportunity Briefing. Review Preliminary Tailspin Toys Project Information. Select Decision Accelerator Offerings for Tailspin Toys Solution Envisioning Use solution envisioning and the Diagnostic phase. Examine how to prepare and plan for a Diagnostic phase. Decide which decision accelerators meet the customer

Who Should Attend

This training is intended for Project Managers and Implementation Consultants responsible for managing Microsoft Dynamics AX, GP, NAV and CRM implementations.

Exams

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