



2 Days

ITIL Foundation Bootcamp Training

The ITIL Foundation Certificate is a validation of a student's proven experience to provide, support and deliver IT SERVICES. The ITIL Foundation Certification Training has been proposed by AXELOS, a global leader in providing ease of operations in the field of Information & Communications Technology (ICT). The course offers strategic tools, concepts, methodologies and key IT processes that facilitate operational goals.

The ITIL Foundation training focuses on the ITIL Service Lifecycle and its governance. The lifecycle framework enhances alignment of business operations through improvement of IT Service Quality. The IT Service Quality improves by applying vital processes and functionalities that are aids to the information systems.

The next qualifying certifications after ITIL Foundation are listed below:

- ITIL Practitioner Certification
- ITIL Intermediate Certification
- ITIL Expert Certification
- ITIL Master Certification

At Mercury Solutions, we provided upgraded technology to equip professionals with the basic concepts, terminologies, technologies and exhaustive methods that are deployed in the ITIL Service Lifecycle.

Course Details

Course Outline

- Course Introduction
- Service Lifecycle
- Service Strategy
- Service Transition
- Service Design
- Service Operation
- Service Management as a Practice
- Continual Service Improvement
- Technology and Architecture
- Competence and Training

Who Should Attend

The ITIL Certification training is ideal for:

- Individuals those who require basic knowledge and understanding of ITIL framework
- IT professionals those who work in organizations that has adopted ITIL and require contributions in their ongoing service improvement procedures.

Pre Requisite

Required prerequisites include completion of one of the following:

- The ITIL Foundation certification is open to all the individuals who may have an interest in the subject.
- The candidate should only possess affinity to the IT Terminology.
- No credit or certification prerequisite is required to register for ITIL Foundation certification course

Exams

ITILF [ITIL Foundation- EX0]

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