2 Days

CRM 2016 Processes

The students will learn to create the procedures that are required in business processes. The course also focuses on dividing the tasks into various stages so that they can be completed through the automated rules.

This course endeavors to describe various CRM 2016 processes.

Course Details

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Course Outline

- Introduction to Processes

- Implementing and Configuring Workflow Process

- Implementing and Configuring Dialog Process

- Business Process Flow

- Managing Processes

Exams

CRM 2016 Processes [CRM 2016]

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