

2 Days

## 80848: Extending Functionality CRM 2016

This course covers the development of enhancements for Microsoft Dynamics CRM, in particular the enhancement methods documented in the Microsoft Dynamics CRM SDK.

### Course Details

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#### Course Outline

- Customizing Dynamics CRM Navigation
- Using CRM Components vs Custom Development
- Considerations and Customizations for Mobile Deployment
- Knowledge Management Deployment Options
- Using Microsoft Social Engagement with Dynamics CRM
- Office 365 Integration Options
- Portal Considerations
- Developing Solutions with Custom Code

#### Who Should Attend

Professionals who already have experience with Microsoft Dynamics CRM 4.0 or Microsoft Dynamics CRM

#### Pre Requisite

Basic knowledge of Dynamics CRM, knowledge of common CRM use case scenarios, knowledge of current CRM customization and configuration, functional knowledge of software design principles, background knowledge of one or more of the following technologies: .NET, related applications Visual Studio, JavaScript, XML, Microsoft Dynamics CRM Web Services, Windows Workflow Foundation, Windows Azure Platform

#### Exams

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