

5 Days

2272 : Implementing and Supporting Microsoft Windows XP Professional

The course addresses the desktop support needs necessary to deploy and support Microsoft Windows XP professional. It trains you to plan, implement, manage, and support Windows XP professional.

Course Objective:

On completion of course, you will be able to

- Plan, install and automate Windows XP Professional
- Configure and manage file systems and hardware
- Configure TCP/IP, desktop environment, Windows XP professional to operate on Microsoft networks, mobile computing, and, etc.
- Monitor and support resources, performance, and remote users
- Configure privacy, security, and connection settings.

Course Details

Course Outline

- Module 1: Installing Microsoft Windows XP Professional
- Module 2: Automating an Installation of Microsoft Windows XP Professional
- Module 3: Configuring Hardware on a Computer Running Microsoft Windows XP Professional
- Module 4: Managing Disks
- Module 5: Configuring and Managing File Systems
- Module 6: Troubleshooting the Boot Process and Other System Issues
- Module 7: Configuring TCP/IP Addressing and Name Resolution
- Module 8: Configuring the Desktop Environment
- Module 9: Configuring Internet Explorer
- Module 10: Configuring Microsoft Windows XP Professional to Operate in Microsoft Networks
- Module 11: Supporting Remote Users
- Module 12: Configuring Microsoft Windows XP for Mobile Computing
- Module 13: Monitoring Resources and Performance

Who Should Attend

IT Support professionals

Pre Requisite

The participating individuals must have the following certifications or the equivalent knowledge:

- A+ certification
- Network+ certification

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